

LANCASHIRE COMBINED FIRE AUTHORITY MEETING

Meeting to be held on Monday 17 September 2018

HER MAJESTY'S INSPECTORATE OF CONSTABULARY, FIRE AND RESCUE SERVICES (HMICFRS) – PROGRESS TOWARDS INSPECTION – UPDATE BRIEFING 3

Contact for further information:

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Executive Summary

This report provides an update on the following HMICFRS work streams:

1. The inspection week
2. The strategic de-brief
3. 2nd data request return
4. HMICFRS staff survey
5. HMICFRS Service Liaison Officer role handover
6. Further HMICFRS engagement and discovery visits
7. The HMICFRS final outcome report

Recommendation

The CFA is asked to note the report. A further update will be reported into the December meeting to highlight the findings of the final HMICFRS inspection report.

Information

The report provides a summary of progress towards Her Majesty's Inspectorate of Constabulary, Fire and Rescue Services (HMICFRS) Inspection.

LFRS position regarding its preparation for the inspectorate

1. The Inspection week 9 – 13th July took place and involved, the HMICFRS team of inspectors (lead by David Dryburgh) speaking to: staff across the organisation (individual and in groups), selected partner agencies, the Representative Bodies, the Executive Board and the Chairman. This was facilitated during the Winter Hill deployment and had to be managed with the commitment of staffing flexible to ensure a suitable and sufficient inspection week. Feedback from the HMICFRS on facilitation by the Service was very positive.
2. The strategic debrief took place on the 13th July at the end of the inspection week and was delivered (via a power point presentation by David Dryburgh and two other HMICFRS inspectors) to Executive Board members and the Chairman. There was some excellent feedback on the very positive culture that they found within LFRS, the 'can do attitude' of staff and that the Services values are committed to making Lancashire safer. The final report will be released at the completion of the Tranche 1 inspection programme, which will be before the end of 2018.

3. A 2nd data request was received and returned to HMICFRS on the 14th July 2018.
4. A HMICFRS staff survey has been received and has been circulated for staff to complete which asks about staff opinion of working for LFRS, the survey closes on the 30th September.
5. The HMICFRS Service Liaison Officer (SLO) role has been handed over from Acting Area Manager Crook to Station Manager Armistead, who will now lead on preparing for the inspectorate as part of his role within corporate planning and will embed the HMICFRS programme into business as usual for LFRS.
6. The HMICFRS Service Liaison Lead (SLL) David Dryburgh will continue to engage with LFRS to build on his good understanding of how we operate, deliver our services and look after our staff. And moreover, to ensure that the positive relationship between HMICFRS and LFRS is maintained.
7. The final HMICFRS outcome report will be released at the end of Tranche 1 which most likely will be in either October or November 2018. The findings of the report will be discussed at December's CFA meeting.

Business Risk

High – Members need to be aware of the judgement score that can be given and how this could impact on LFRS reputation. Inadequate planning, resources and commitment could have potentially resulted in LFRS not being able to provide adequate evidence to HMICFRS leaving the Service exposed to criticism both internally and externally. As highlighted above LFRS has prepared suitably and sufficiently for the inspection.

Environmental Impact

None

Equality and Diversity Implications

None, however culture and people will be considered during the inspection.

HR Implications

None, however people will be considered during the inspection.

Financial Implications

Minimal – Officers time.

Local Government (Access to Information) Act 1985

List of Background Papers

Paper	Date	Contact
Reason for inclusion in Part II, if appropriate: N/A		